

Brendoncare Otterbourne Court - weekly fee explained

For over 35 years The Brendoncare Charitable Foundation, a not-for-profit charity, has been providing high quality care in a variety of care home settings. The fees charged allows us to cover the costs associated with meeting the needs of residents who live in our services. This includes the accommodation, facilities, care, staff training, all meals and snacks, social activities, etc. We also continue to invest in our homes, staff and equipment each year.

Inclusive with no hidden costs



We charge an inclusive fee that provides you with peace of mind. This fee includes all food and drink, housekeeping, laundry, linen and towels, TV, activities, maintenance jobs, utilities, council tax and gardening services. Your weekly fee is all you should expect to pay unless specifically advised otherwise.

Care and support level



Otterbourne Court weekly fee has five fee rates linked to the type of care required. A free, pre-admission diagnostic assessment is undertaken by a senior member of our care team and will determine your appropriate level of care. This is then reviewed should care needs change.

Charity



As a charity we believe that peace of mind is essential for you and your family and we achieve this by making our 'Care for Life' promise. This means that if, after a period of time, you are no longer able to self-fund your fees in full then, and as long as we can still provide the care you need, then we will top-up the shortfall between state funding and the full cost of your fees so you will not not have to move home. In order to deliver on this promise and ensure we can meet your needs for as long as you need us, we ask for a financial assessment prior to you moving in. If your care needs would be better met at another Brendoncare home, the Care for Life promise will still apply.

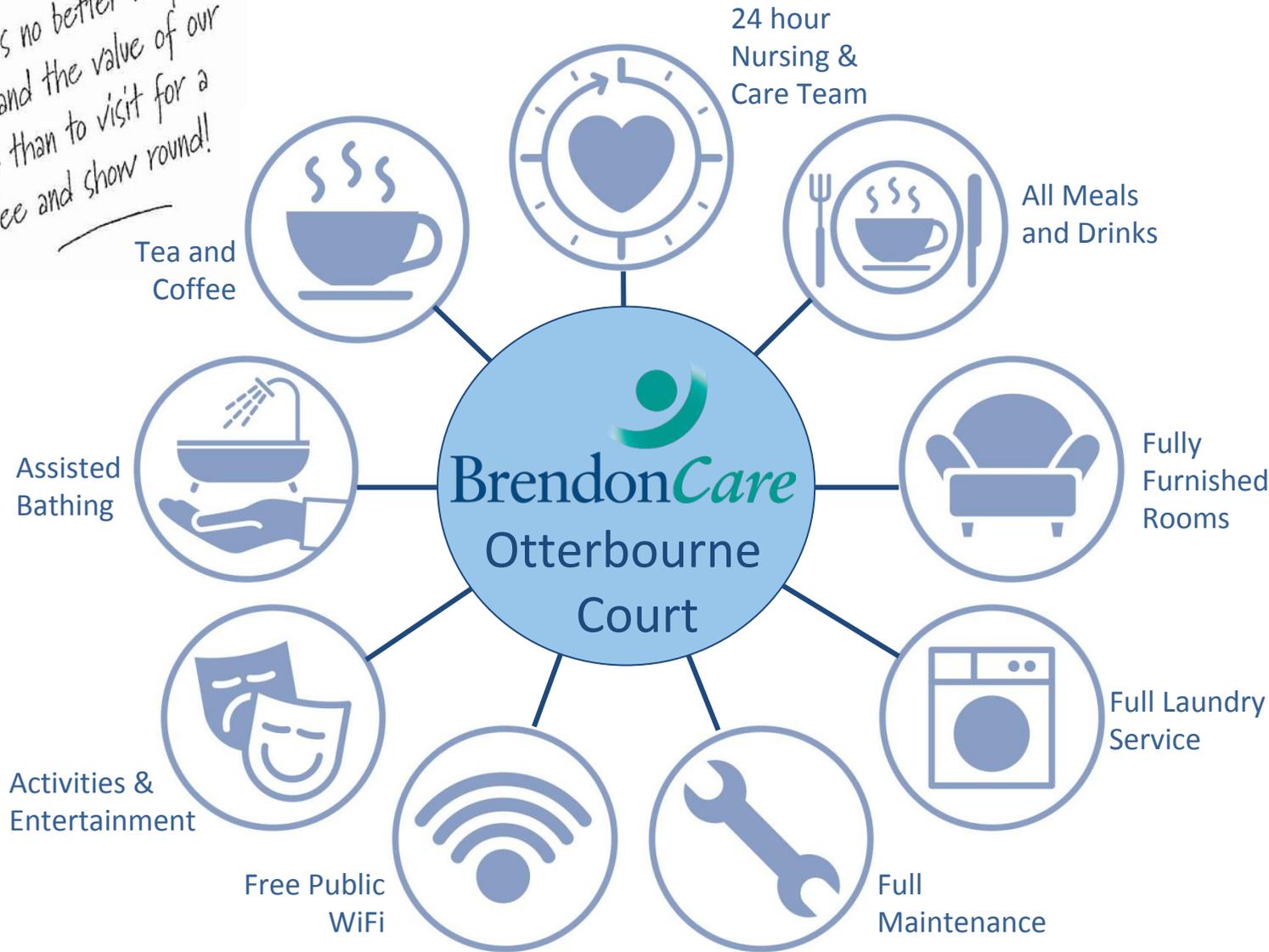
Advice and support



Paying for care can be complex so in order to help you understand the affordability and funding support available we carry out a financial assessment. We would also recommend that you speak to a reputable independent financial advisor, such as those registered with SOLLA (Society of Late Life Advisers) about different funding options. For more information sources please see our information sheet on [Paying for Care](#).

What is included in Brendoncare Otterbourne Court weekly fee?

There is no better way to understand the value of our home than to visit for a coffee and show round!



Items not included in the weekly fee are:

- Personal items such as clothing, newspapers / magazines and toiletries
- Taxis and other private transport
- Personal dry cleaning
- Pharmaceutical, optical and dental requirements not covered in full by the NHS
- Hairdressing
- Private treatments such as chiropody, audiology and physiotherapy.
- Guest meals
- Accompanying to appointments
- private internet service
- Refreshments and entry fees on any outings
- Clubs costs

"The quality of care shown throughout my mother's stay , but particularly towards the end, was most impressive."
Son of resident